

Streams Cafe

You will find Streams Café alongside the hall (accessible only from the parking lot). Streams Café www.streamscafe.co.za is owned and operated by the El Shaddai Christian Church and, aside from being open to the general public, is also very much available and welcome to parents. Business hours are from 7.30am to 3.30pm weekdays.

Streams Café does not form part of the school facilities and it is not a school cafeteria, lounge or waiting area for pupils. Accordingly, some strict school regulations and etiquette apply to pupil access into Streams Café – see below for details:

Streams Etiquette for Pupils of El Shaddai Christian School

Streams is a coffee shop and should therefore be treated as one, if in doubt ask yourself, “Would I do this in any other coffee shop (e.g. Mugg and Bean)?”

Terms of reference:

1. **Streams area:** whenever we refer to *Streams*, we mean the café and the foyer leading into it and also the entrance from the parking lot.
2. **Streams is a business:** It is not a school facility and it is not a school tuck shop. It is open to the public and, as such, the usual “rights reserved” rules apply. As you are a pupil, your behaviour is on display for the public so our normal code of conduct applies here. Rights reserved means just that – you have limited rights here and you are bound to behave accordingly. The staff of *Streams* has the right to ask you to leave if you are not up holding these standards and the staff may discipline you too for behaviour that is unbecoming.
3. **Paying customer:** This means that your intention is one of purchase. The amount you spend is directly linked to the time spent and space taken in Streams. So if five of you club together to get one bag of popcorn this is not in good spirit and will be seen as you taking advantage of the streams facilities. Don't overstay your welcome.

General Do's for Pupils

1. Do use Streams before and after school. However, Streams closes at 3:30 – so does your patronage. You must then go to the front foyer or go back into the school building.
2. Using Streams during break is a Matric privilege. Enjoy it 😊
3. Matrics and staff may enter through the glass doors at the Geography room.
4. You are encouraged to keep the area around you neat; thus your school bags and apparel must not detract from the appearance of Streams.

5. Be polite at all times and good department is important.

General Don't's for Learners

6. You are not allowed to wait for your lift in Streams unless you are a paying customer.
7. Learners are never allowed to use the Streams bathrooms under any circumstances, even before or after school, unless you are a grade 12 paying customer of Streams.
8. You are not allowed to use Streams as a homework venue, unless you are a paying customer. There are classrooms available for you to do homework in if need be.
9. You are not allowed behind the service counter or in the kitchen under any circumstances and do not heat your own personal food in the microwave.
10. You are not allowed to consume ANY food or drinks that have not been purchased from Streams while in Streams.
11. You are not allowed to hang around in big groups in Streams when only a few of you are actual customers. If you are in a big group – all of you must be purchasing something.
12. You are not allowed to shout and shriek, run and carry on as if Streams were the playground.
13. You are not allowed to drape yourself all over the furniture; this is not your lounge.
14. You are not allowed to hang over the balcony at break and place orders from Streams.
15. Please be aware of your surrounding and do not block entrances and passage ways with your bodies or bags.

Etiquette means the customs that become protocol for how one shows politeness and good manners according to the situation in which one finds oneself. We need to re-establish the correct behaviour in this public area; we have become sloppy. If you cannot behave, then privileges must be removed. If you show a responsible, marked improvement and appreciation for this venue, we may see added benefits.

As at March 2017